# We hope you are as excited as us about using the **NEW! Multi-Active Scaling Gel!**

Please see the answers to questions posed during the webinar sessions below.

#### multi-active scaling gel FAQs

#### What is the pH of Multi-Active Scaling Gel?

The pH ranges from 7.0-9.0.

#### What specific ingredients make the product alkaline?

**Trisodium Phosphate** 

#### Is there a use by date for Multi-Active Scaling Gel?

dermalogica

Multi-Active Scaling Gel should be used within 12 months of opening.

#### How many times can I use Multi-Active Scaling Gel in a single service?

This will be determined by the skin condition. Saponification removes sebum. Assess how much sebum removal the skin requires or can tolerate. Also consider the skin sensitivity level and tolerance for pH changes. It is likely that you will prioritise using Multi-Active Scaling Gel in one module to achieve your treatment priority. Evaluate whether you will enhance your result or overwork the skin by adding it to additional modules.

#### What gives Multi-Active Scaling Gel its brown colour?

Hydrolysed Viola Tricolor Extract has a naturally occurring dark amber hue.

#### Do I need to avoid using Multi-Active Scaling Gel after a professional exfoliant with bioactivity score of 3 or above?

No. Select the professional exfoliant that will best meet your client's skin needs for your Resurfacing Module. Proceed with Multi-Active Scaling Gel as directed for the Extraction Module.

#### Can I use Multi-Active Scaling Gel mixed into MultiVitamin Power Exfoliant or Exfoliant Accelerator 35?

No. Exfoliant Accelerator 35 has a low acidic pH which would be neutralised by Multi-Active Scaling Gel. This would reduce the efficacy of this professional exfoliant. MultiVitamin Power Exfoliant is a lipid based professional exfoliant that does not have a measurable pH. However this lipid formula is not compatible with Multi-Active Scaling Gel. Use Multi-Active Scaling Gel to boost powder-based exfoliants, Daily Superfoliant<sup>™</sup> and Daily Microfoliant<sup>®</sup>.

#### Do I need to use steam to activate Multi-Active Scaling Gel?

No. Steam is optional. Multi-Active Scaling Gel can be left to process for three minutes with or without steam.

#### Do I need to wipe away any Multi-Active Scaling Gel residue before performing extractions?

No. It is not standard practice to wipe away a residue. Do not apply too much product. A thin layer is adequate. Multi-Active Scaling Gel will generally have penetrated the skin during the 3 minute processing time and when using electrical modalities. If you use steam to keep skin damp, or have applied too much product wipe with a gauze to remove product excess and to ensure you can perform safe, controlled extractions.

### Are there specific contraindications to using Multi-Active Scaling Gel?

Observe the general contraindications for each ProSkin module. Consider the customer's skin tolerance for pH changes and any individual allergies.

### Can Multi-Active Scaling Gel be used on all skin conditions?

Yes. Monitor skin sensitivity to consider each individuals clients ability to tolerate high alkaline formulas.

### Which mode should I select for desincrustation?

If using BT Nano select Mode 4 Quickly Clear. Use Open programme to perform desincrustation. Apply Multi-Active Scaling Gel to areas of congestion. Perform following, basic or circling movements with probes for 3 minutes. Perform extractions. Remove Multi-Active Scaling Gel with water and sponges. Using Close programme perform following, basic or circling movements over Post Extraction Solution or Niacinamide IonActive<sup>™</sup> Serum for 1-2 minutes. Mode 5 Specific Iontophoresis on Negative programme is an option but Mode 4 is preferable. If using Galvanic Iontophoresis use the negative polarity over Multi-Active Scaling Gel to perform Desincrustation for 3 minutes. Perform extractions. Remove Multi-Active Scaling Gel with water and sponges. Wipe with Post Extraction Solution. Use positive polarity to rebalance skin pH over Niacinamide IonActive<sup>™</sup> Serum for 1-2 minutes. Alternatively perform iontophoresis over the skin during Deep Treatment module.

#### Which mode should I select when using BT Micro with Multi-Active Scaling Gel during Double Cleanse module and Resurfacing module?

For both modules select EXFOL mode and work over mixture of cleanser/exfoliant and Multi-Active Scaling Gel for 3 minutes.

### How much Multi-Active Scaling Gel is used in each module?

Double Cleanse and Resurfacing modules add one full pump to selected product.

#### Can I perform hydrodermabrasion when using Multi-Active Scaling Gel to deep clean or deep resurface?

Yes. Follow the mixing and application directions for Multi-Active Scaling Gel during your Double Cleanse and Resurfacing modules. Proceed with hydrodermabrasion as directed by your manufacturer.

### Which mode should I select when using BT Nano for desincrustation?

Select Mode 4 Quickly Clear. Use Open programme to perform desincrustation. Apply Multi-Active Scaling Gel to areas of congestion. Perform following, basic or circling movements with probes for 3 minutes. Perform extractions. Use Enhance programme for inflammatory breakouts if required. Remove Multi-Active Scaling Gel with water and sponges. Using Close programme perform following, basic or circling movements over Post Extraction Solution or Niacinamide IonActive<sup>™</sup> Serum for 1-2 minutes.

Mode 5 Specific lontophoresis on Negative programme is an option but Mode 4 is preferable.

### Can it be used as a degreasing product prior to BioSurface Peel<sup>™</sup>?

No. Multi-Active Scaling Gel has not been designed to be used as a replacement for Prep Solution.

Extraction module use half to a full pump of Multi-Active Scaling Gel depending on the area of congestion.

## Is Scaling Fluid being discontinued and replaced

#### by Multi-Active Scaling Gel?

Yes, Scaling Gel is being discontinued and will be available while stocks last. Multi-Active Scaling Gel will completely replace Scaling Fluid.

#### How does adding Multi-Active Scaling Gel to a cleanser compare with adding Daily Microfoliant<sup>®</sup> to a cleanser?

Multi Active Scaling Gel will open the pores and boost saponification for a deeper cleanse that removes more sebum and surface debris. Adding Daily Microfoliant<sup>®</sup> gives a gentle polishing effect to reduce superficial cells that cause skin roughness.

### Is Multi-Active Scaling Gel vegan friendly?

Yes. You can use Multi-Active Scaling Gel for all clients requiring deeper cleansing, deeper resurfacing or extractions.

### How many uses from Multi-Active Scaling Gel?

You will get approximately 121 applications

### What is the Trade Cost of Multi-Active Scaling Gel?

£32.75 or €37.40

